



Shaping Healthcare Possibilities

Perform+

Address the complex business needs of data scalability, interoperability, managing value-based contracts, quality management, regulatory compliance and CMS Star ratings



Who we are

Health organizations need to transform and pivot to digital-first connected enterprises. With deep-domain expertise and next-gen digital technology focus, CitiusTech has enabled organizations to drive this transformation for nearly two decades. We are strategic partners to the world's leading Payer, Provider, MedTech and Life Sciences organizations.

With over 8,500 healthcare technology professionals worldwide, CitiusTech powers healthcare digital innovation, business transformation and industry-wide convergence for over 140 organizations, through next-generation technologies, solutions, and products.

Inspiring new possibilities for the health ecosystem with technology and human ingenuity.

100%

Healthcare focused since inception

40%

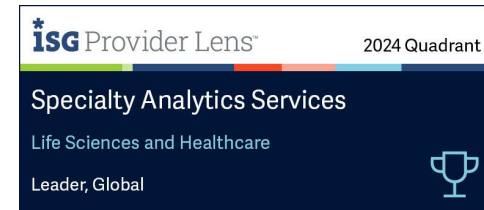
of Fortune 500 healthcare and life sciences organizations leverage our solutions

#1

rated leader by top analyst firms

Consistently recognized by top analyst firms in their industry-acknowledged reports

Recognized as a Leader in ISG Provider Lens™ Specialty Analytics Services - Life Sciences and Healthcare 2024



CitiusTech recognized by Gartner® as a Representative Vendor in the Hype Cycle for U.S. Healthcare Payers, WW2024



HFS Research recognizes CitiusTech as a Market Leader in Horizons Report – HCP Service Provider 2024



Recognized as a 'Market Leader' in HFS Research's Horizons Report: Life Sciences Service Provider 2023

Rated as a 'Leader' and 'Star Performer' in Everest Group's Healthcare Payer Digital Services PEAK Matrix®



The projected growth in VBC, from \$500 billion currently to a potential **\$1 trillion in 2030** will see innovation in payment models along with leveraging data and technology advancements to deliver patient centric care.

Source: McKinsey & Company

PERFORM+ Suite for Quality, Value based care and Provider performance

In the evolving healthcare landscape, marked by shared risks and regulatory shifts, organizations are rapidly moving away from point solutions and adopting advanced technologies (data, advanced analytics and AI) to deliver superior care for population.

CitiusTech’s PERFORM+ suite enables healthcare organizations to address complex business needs including end to end Value Based care administration, HEDIS, Stars and other regulatory compliances, efficient provider performance tracking and bi-direction stakeholder engagement.

PERFORM+ Contracts

Manage value-based contracts, analytics and engagement workflows

PERFORM+ Regulatory

Accelerate gap closure and improve regulatory performance

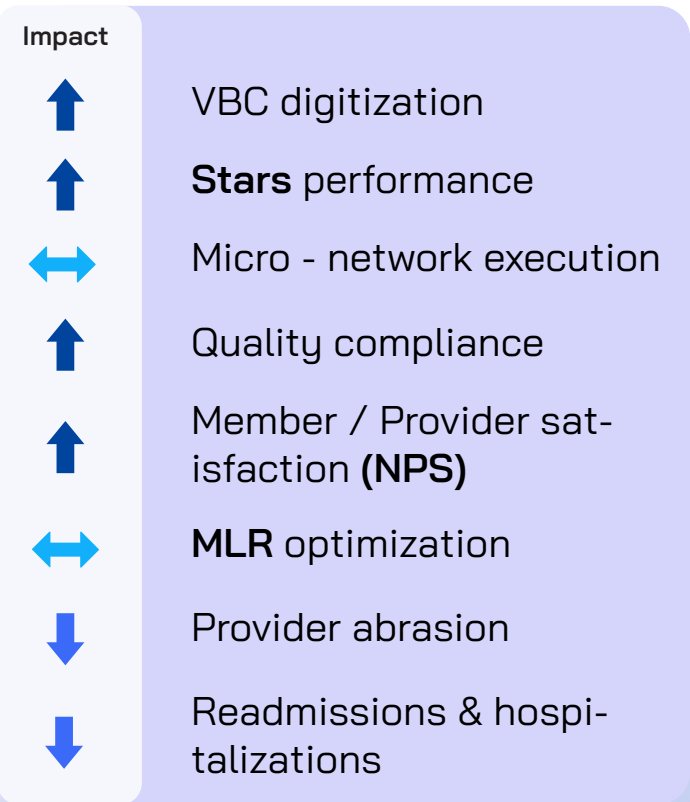
PERFORM+ Quality

Monitor patient and member populations, also enhance quality performance

PERFORM+ Stars

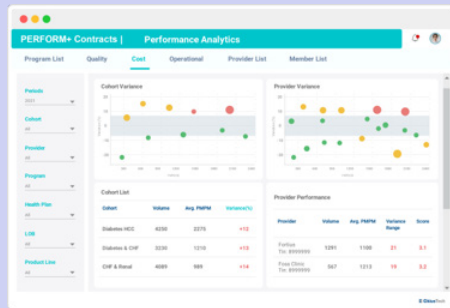
Develop an AI-based guided path to improve CMS Star ratings

PERFORM+



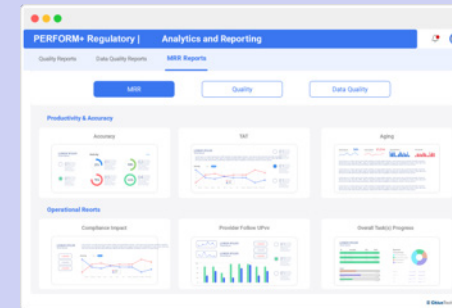
PERFORM+ product highlights

PERFORM+ Contracts



- Value based contracting engine with configurable contract setup, self service capability
- Intelligent Cohort builder with GenAI
- ML-based performance and improvement recommendations for next best action
- Ability to create / manage strategic networks (align enterprise initiatives on health equity, provider experience)

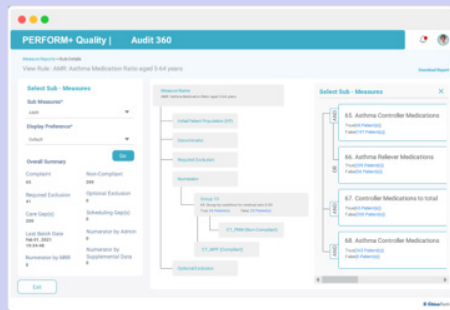
PERFORM+ Regulatory



- Measure Engine to process standard & custom quality measures (700+ pre-built measures)
- Accelerate gap closure and improve regulatory performance
- Gen AI powered medical chart abstraction
- NCQA certified Regulatory data submission platform
- Seamless internal/external

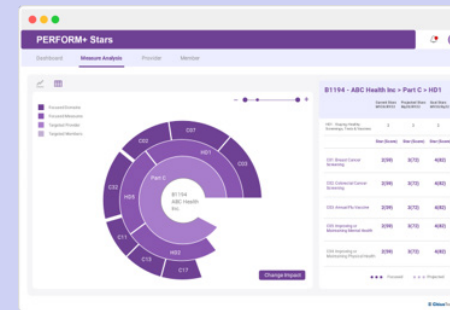
PERFORM+ product highlights

PERFORM+ Quality



- NCQA & ONC certified measure processing engine
- Self service, configurable measure management and customization
- Audit 360 enables transparency into member and population quality compliance
- Analytics to monitor membership micro-segments and enhance health outcomes, advance health equity goals

PERFORM+ Stars



- ML-based guided path to improve CMS Star ratings across all domains
- End-of-Year performance projection to help identify focus measures and align goals
- Prioritized provider (impact-ability score) & member (engage-ability score) for greatest ROI
- What-if modeling for 3-year Stars improvement cycle

Leading healthcare organizations leverage PERFORM+



Value Base Care analytics Solution

- Supported design, development and integration of **new APM models (Adult Primary care, Pediatric primary care, Maternity care and hospital episode of care)** for a state health entity.
- Modernized data onboarding including extraction, transformation & load with client systems and external Grouper applications
- Provided functionality to support **new APMs and create micro-network**



Integrated HEDIS, Quality and Contracts

- **Implemented real-time HEDIS® engine** with performance improvement dashboard across VBC programs
- Value based contracting for P4P arrangement
- **Near real-time care gap closure** by consuming and parsing CCDA and HnP
- **Year-round MRR** for prospective and retrospective care gaps closure



Accelerating gap closure and compliance

- **PERFORM+ to improve** data quality and data transformation
- **3 times more gaps were closed** from CCDAs compared to charts
- Compliance improvements of **~8% across HEDIS measures**
- Helped the customer achieve a **4+ CMS STAR rating** through daily MA LOB runs



CitiusTech is a global IT services, consulting, and business solutions enterprise 100% focused on the healthcare and life sciences industry. We enable 140+ enterprises to build a human-first ecosystem that is efficient, effective, and equitable with deep domain expertise and next-gen technology.

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www.citiustech.com

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