

Integrated Platform for Performance Enhancement

6+ Years of Relationship

14+ Engagements to date

185+ FTEs

Key Highlights

- Modernization of the legacy system to new platform
- Sustenance Engineering- 24X7 support on critical issues and full EST overlap on Implementation services
- Complete ownership of legacy platform- Training Mgmt., Backlog ownership, Code signoff
- Good understanding of legacy platform (1.0), helped training our team members on new tech stack (2.0)
- Green field development with emerging technologies including GCP, Spanner DB
- Involved in Next-gen initiatives (Rules 2.0)



CASE STUDY

ENGAGEMENT SUMMARY

End to end Implementation Services

- Hospital Implementation Projects for HL7 ADT, DFT, SIU, ORM/ORU Interfaces between Client suite and external entities
- Productivity tracking through KPIs & reviews as well as Post live monitoring of Interfaces & daily status reporting

Sustenance Engineering

- Bug fixing and Feature enhancements for suite of products - Collector, Communicator, and Clinical
- Supports Client 24*7 on critical issues such as incidents (S1, S2) and also on high-priority tasks(HPCI)

Platform Engineering

- Application Development – Rules 2.0 & Rules 2.1
- Integrating rules migration tool and Deployment tool along with AHL and maintaining application on AWS cloud

Value Based Care

- Development of CQR solution and eQMs for Quality Payment Programs
- Enable data ingestion pipelines in Azure DevOps and migration to Azure Kubernetes Service

Security

- **Fixing high priority security incidents** – actively exploited issues and vulnerabilities, danger to patient safety, privacy (identity theft risk), or client’s business

AREAS WE HAVE ENGAGED



Integration Services



Implementation Services



Sustenance Engineering



Interoperability



Product Engineering



Automation



Analytics & Reporting



Value Based Care



Shaping Healthcare Possibilities

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