

#### Shaping Healthcare Possibilities

# Nephrology Suite Development

13+ Years of Relationship 80+ Engagements to date 350+ FTEs

### **Key Highlights**

- Developed Nephrology EHR Falcon from scratch with complete ownership of QA across manual, automation, performance, mobile
- Thought Leadership partner for solution assessment, business analysis, POC & tech selection
- Strategic modernization partner for 6+ years on Google Cloud with full-stack Engg., DevOps & Deployment
- Working in a multi-vendor environment from India and Eastern Europe
- Introduced Starlight model to mitigate cost pressures and improve skills access
- Owned skill development, upskilling ( Java, spring, microservices, Kafka, ES, GCP, Denodo) at scale

## CASE STUDY



#### ENGAGEMENT SUMMARY

#### Nephrology Suite Development

- Nephrology EHR: Physician Experience development from ground-up and codebase modernization after 5 years
- **Digital Cloud Platform:** Cloud rearchitecting & modernization helped to consolidate legacy architecture, increase technical agility & innovation.
- QA center of excellence helped increase automation, efficiency, & quality across Physician Experience EHR and mobile

#### **Digital Health & Engagement**

- Mobile Physician experience apps enabled Physicians to reduce care times, increase productivity during rounding and improve charge capture
- Comprehensive mobile EHR development for patientprovider collaboration, care planning, dialysis adherence, medications etc.

#### **Enterprise Data Management**

- NextGate EMPI and Surescripts integrations
- EHR, PM, HIE and Public health HL7, FHIR, EDI interfaces development



- Enterprise Data Warehouse to create a longitudinal Health Record across US
- BI-Clinical for compliance to CMS programs i.e., MU, PQRS, MIPS, CEC+

#### Advanced Analytics, PHM & AI

- AI/ML helped optimize drug dosage (SaMD), predict CKD-ESRD risks for 55K patients, reduce care costs and increased claims revenues (ROPS team)
- Enterprise Leadership Insights (LI) control tower helped gain insights into facility performance (DQI) and risk score

AREAS WE HAVE ENGAGED										
٥	Digital Engineering		卒	Physician Engagement			Ф	RCM		
$\langle \mathbf{O} \rangle$	Data Manag	ement		AI, Predictive & CDS			¥	Digital Transformation		
	😫 Interoper				ित् ।	BI Analytics	5			



Shaping Healthcare Possibilities

CitiusTech is a global IT services, consulting, and business solutions enterprise 100% focused on the healthcare and life sciences industry. We enable 140+ enterprises to build a human-first ecosystem that is efficient, effective, and equitable with deep domain expertise and next-gen technology.

With over 8,500 healthcare technology professionals worldwide, CitiusTech powers healthcare digital innovation, business transformation and industry-wide convergence through next-generation technologies, solutions, and products.

www.citiustech.com

# Shaping Healthcare Possibilities