

Equipment Requisition Process Automation

Business Challenge

Equipment requisition creation process is highly manual and resource-intensive. The equipment planning team receives ~1000 equipment requisition with an average of 20-line items per requisition with approx. ~20,000 minor equipment items a year; which takes 50 mins per requisition.

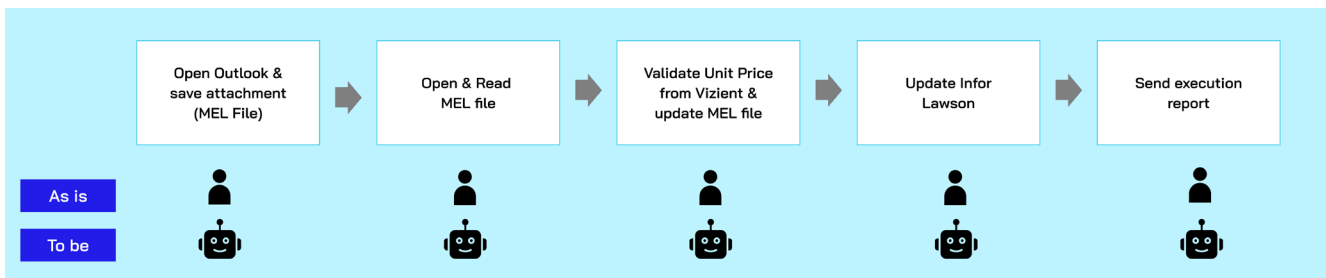


CASE STUDY

CITIUSTECH SOLUTIONS

- Dispatcher BOT downloads the MEL file from Outlook, Validates the data with Vizient using Python and Macro script & sends the updated file.
- Performer BOT picks the output file, enters the details in Infor Lawson & sends summary report.
- Scalable solution is implemented to allow addition/ extension of BOTS as per increase of volume.

BUSINESS PROCESS FLOW



VALUE DELIVERED



90% FTE efforts saved



Processing time per requisition reduced from 50 mins to <5 mins



98% Accuracy



Training time/effort reduction



Replicability across other campus & health systems



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