



Shaping Healthcare Possibilities

Success Story

Enhancing RCM Productivity for a leading U.S based SaaS Company

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The Challenge

- Lack of highly-skilled RCM resources affecting core feature development
- Delayed payer onboarding with legacy interface and portal
- Legacy databases, UI, and lack of automation affecting RCM productivity & efficiency

7+ | Years of relationship
20+ | Engagements to date

The Solution and Outcome

- Driving key initiatives for **KnowledgeSource, Patient Access Solutions, CDM, Collections, Payer Connect, Contract Management, RPA & ClearingHouse**
- **Cloud-native engineering** -.NET, Angular, Microservices, ColdFusion, Selenium C#, Cypress and BigData
- **835 data import, SQL migration Data mart implementation** and maintenance
- **Tech modernization** for legacy UI
- **RPA-implementation UiPath** for the company's clients

>40%

Processing time reduction
with RPA

5+ Apps

Redesigned with modern
UX principles

90%+

Test automation achieved



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Thank You

CitiusTech - Shaping Healthcare Possibilities.

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