

Success Story

Enhancing healthcare data integration with FHIR, AI, and Workflow Solutions

10+ | Years of relationship

7+ | Engagements to date



The Challenge

- The client is a health information management company that manages, exchanges & analyzes medical records and healthcare data
- Lack of holistic data solution for payer and providers to empower better healthcare outcomes
- No single platform for structured and unstructured medical records sourced from different EHRs/EMRs
- Disjointed provider experience to request, track and view holistic patient health record
- Performance challenges in on-prem environment for multiple applications

The Solution

- Interop and AI/ML technology (OCR, NLP for handling unstructured data) addressing the issue of disparate health records
- FHIR-based EHR data integration enabling near real-time retrieval of patients' encounters
- Integrated workflow engine to provide end-to-end management of the healthcare ecosystem
- Analytics & BI to reduce abrasion with vendors via faster research time and available insights

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90%

Time saved in processing reports

1K+

Hours saved annually

96%

Improved build time

\$500K

Saved annual due to automation



Shaping Healthcare Possibilities

Thank You

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CitiusTech is a global IT services, consulting, and business solutions enterprise 100% focused on the healthcare and life sciences industry. We enable 140+ enterprises to build a human-first ecosystem that is efficient, effective, and equitable with deep domain expertise and next-gen technology.

With over 8,500 healthcare technology professionals worldwide, CitiusTech powers healthcare digital innovation, business transformation, and industry-wide convergence through next-generation technologies, solutions, and products



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